

**NB DAY!!! Monday, August 1<sup>st</sup> 2016**



**New customer**

**Cask & Kettle Gastropub**



## Winners of our 1<sup>st</sup> Quality Control Tournament

Debbie at Saint John Airport Terminal

Maria E. at Princess Auto

Rose Marie at Saint John Volkswagen

Ana & Javier at Tri-Start Mercedes Benz

Genith at Furncan Marine Ltd.

Neptale & Cecil at Saint John Toyota

John at Fundy Honda

Yaima & Mario at Loch Lomond Mitsubishi

Elizabeth at Irving Equipment

Daymi at EMCO

Congratulations to all Winners. Your high standards are an inspiration to our entire team!!

You are entitled to one gift card from any of the following places: Cineplex, McAllister Place, Saint John Ale House, Queen's Buffet, Irving Oil or Cask & Kettle Gastropub.

### Human Resources Review

We are continuing to grow and just as we are committed to providing a high quality experience for our clients, we want to ensure we are following the best Human Resources Practices for our employees. Over the coming weeks Dianna Barton a Consultant with BDC and a Certified Human Resources Professional (CHRP) will be assisting us in reviewing our policies, position descriptions, and creating an employee handbook. She may meet with some of you as she reviews or creates the position descriptions. We will be arranging these meetings, which will begin in August and continue for a few months.

It is important to us that we employ the best business practices in all we do and we are very pleased to begin this review and look forward to providing you with these resources.

If you have any questions, please let us know.

Yan del Valle

### Clear the Cobwebs

Let's get around the workplace and clean all the hard-to-reach nooks and crannies. Clear the cobwebs from the corners, dust those hard-to-reach spaces, and clean anything that isn't cleaned on a regular basis.

In August we will be looking for the "most appreciated employees". A short survey will be sent to every customers to evaluate how satisfied they are with our employees' work ethic and attitude towards their organization. **Best rated staff will be invited for lunch at East Side Mario's with our management team!!!**

**To: John, Adriana, Javier, Genith, John, Elizabeth & Yeny for the terrific work done at Mount Allison University!**

